

NATIONAL CONTACT POINTS FOR CROSS-BORDER HEALTHCARE

Member States

AUSTRIA

Gesundheit Österreich GmbH

Website:

In German: <https://www.gesundheit.gv.at/service/patientenmobilitaet/kontaktstelle-patientenmobilitaet>

In English: <https://www.gesundheit.gv.at/service/patientenmobilitaet/patient-mobility-en> **E-mail:**
[patientenmobilitaet\(5\)goeg.at](mailto:patientenmobilitaet(5)goeg.at)

BELGIUM

Soins de santé transfrontaliers **Website:**

www.crossborderhealthcare.be

In Dutch: <https://www.health.belgium.be/nl/gezondheid/zorg-voor-iezelf/patiententhemas/nationaal-contactpunt-grensoverschrijdende>

In French: <https://www.health.belgium.be/fr/sante/prenez-soin-de-vous/themes-pour-les-patients/point-de-contact-national-soins-de-sante>

In German: <https://www.health.belgium.be/de/gesundheit/sorgen-sie-fuer-sich-selbst/patiententhemen/nationale-kontaktstelle-der>

In English: <https://www.health.belgium.be/en/health/taking-care-yourself/patient-related-themes/national-contact-point-cross-border-healthcare>

E-mail: [information\(5\)crossborderhealthcare.be](mailto:information(5)crossborderhealthcare.be)

BULGARIA

National Health Insurance Fund

Website: www.nhif.bg In Bulgarian:

<https://www.nhif.bg/>

In English: <https://www.en.nhif.bg/>

E-mail: [crossbordercare\(5\)nhif.bg](mailto:crossbordercare(5)nhif.bg)

CROATIA

Croatian Health Insurance Fund **Website:**

www.hzzo.hr

In Croatian: <https://hzzo.hr/nacionalna-kontaktna-tocka-ncp> In English:

<https://hzzo.hr/en/national-contact-point-ncp> **E-mail:** [ncp-croatia\(5\)hzzo.hr](mailto:ncp-croatia(5)hzzo.hr)

CYPRUS

Ministry of Health **Website:**

www.moh.gov.cy/cbh

In Greek: https://www.moh.gov.cy/moh/cbh/cbh.nsf/index_gr/index_grPOpenDocument In English:

https://www.moh.gov.cy/moh/cbh/cbh.nsf/index_en/index_enPOpenDocument **E-mail:**

[ncpcrossborderhealthcare\(5\)moh.gov.cy](mailto:ncpcrossborderhealthcare(5)moh.gov.cy)

CZECHIA

Health Insurance Bureau

Website: www.kancelarzp.cz

In Czech: <https://www.kancelarzp.cz/cs/>

In English: <https://www.kancelarzp.cz/index.php/en> **E-mail:**

[info\(5\)kancelarzp.cz](mailto:info(5)kancelarzp.cz)

DENMARK

Danish Patient Safety Authority **Website:**

In Danish: <https://stps.dk/da/eu-svgesikring/koeb-af-behandling-i-udlandet/veiledning-hos-de-nationale-kontaktpunkter/>

In English: <https://en.stps.dk/en/citizens/national-contact-point-for-cross-border-in-the-eueea/>

E-mail: [EUS-iura\(5\)stps.dk](mailto:EUS-iura(5)stps.dk)

ESTONIA

Estonian Health Insurance Fund

Website:

In Estonian: www.haigekassa.ee/kontaktpunkt In English:

<https://www.haigekassa.ee/en/kontaktpunkt> **E-mail:**

[info\(5\)haigekassa.ee](mailto:info(5)haigekassa.ee)

FINLAND

Kela

Website:

In Finnish: <https://www.eu-terveystenhoito.fi/>

In English: <https://www.eu-healthcare.fi/>

E-mail: [vhtevspiste\(5\)kela.fi](mailto:vhtevspiste(5)kela.fi)

FRANCE

Centre des Liaisons Européennes et Internationales de Sécurité Sociale (CLEISS)

Website:

In French: <https://www.cleiss.fr/pcn/index.html> In English:

https://www.cleiss.fr/pcn/index_en.html **E-mail:**

[soinstransfrontaliers\(5\)cleiss.fr](mailto:soinstransfrontaliers(5)cleiss.fr)

GERMANY

Deutsche Verbindungsstelle Krankenversicherung - Ausland (DVKA)

Website: www.eu-patienten.de

In German: <https://www.eu-patienten.de/de/startseite/startseite.isp>

In English: <https://www.eu-patienten.de/en/startseite/startseite.isp>

E-mail: info@eu-patienten.de

GREECE

National Organization for the Provision of Health Services - EOPYY

Website:

In Greek: <https://eu-healthcare.eopvv.gov.gr/>

In English: <https://eu-healthcare.eopvv.gov.gr/en/>

E-mail: ncp_gr@eopvv.gov.gr

HUNGARY

Országos Betegjogi, Ellátottjogi, Gyermekjogi és Dokumentációs Központ (National Center for Patients' Rights and Documentation)

For Hungarian citizens seeking healthcare in EU:

Website in Hungarian: <http://www.eubetegjog.hu/>

E-mail: info@eubetegjog.hu

For EU citizens that intend to use Hungarian healthcare:

Website in English: <http://www.patientsrights.hu/>

E-mail: info@patientsrights.hu

IRELAND

Health Service Executive (HSE)

Website: <https://www2.hse.ie/services/cross-border-directive/about-the-cross-border-directive.html>

E-mail:

crossborderdirective@hse.ie

ITALY

Ministry of Health, Directorate-General for health planning **Website:**

In Italian: <https://www.salute.gov.it/portale/cureUE/homeCureUE.isp>

In English: <https://www.salute.gov.it/portale/cureUE/homeCureUE.isp?lingua=english>

E-mail: [ncpitalv\(5\)sanita.it](mailto:ncpitalv(5)sanita.it)

LATVIA

National Health Service **Website:**

www.vmnvd.gov.lv In Latvian:

<https://www.vmnvd.gov.lv/lv> In English:

<https://www.vmnvd.gov.lv/en> **E-mail:**

[nvd\(5\)vmnvd.gov.lv](mailto:nvd(5)vmnvd.gov.lv)

LUXEMBOURG

For EU citizens intending to use Luxemburgish healthcare:

Service national d'information et de médiation santé **Website:**

www.mediateursante.lu In French: <https://mediateursante.public.lu/fr.html> In

German: <https://mediateursante.public.lu/de.html> **E-mail:** [info\(5\)mediateursante.lu](mailto:info(5)mediateursante.lu)

For Luxemburgish insured persons seeking healthcare in the EU:

Ministry of Social Security (Caisse nationale de santé)

Website: www.cns.lu In French: <https://cns.public.lu/fr.html> In

German: <https://cns.public.lu/de.html> In English:

<https://cns.public.lu/en.html> **E-mail:** cns@secu.lu

MALTA

Ministry for Health

Website: <https://deputvprimeminister.gov.mt/en/cbhc/pages/cross-border.aspx> **E-mail:** [crossborderhealth\(5\)gov.mt](mailto:crossborderhealth(5)gov.mt)

NETHERLANDS

Netherlands NCP Cross-border Healthcare - CAK **Website:** www.cbhc.nl In

Dutch: <https://cbhc.hetcak.nl/nl> In English: <https://cbhc.hetcak.nl/en>

POLAND

National Health Fund

Website:

In Polish: <http://www.kpk.nfz.gov.pl/pl/>

In English: <http://www.kpk.nfz.gov.pl/en/>

E-mail: cal7@nfz.gov.pl

PORTUGAL

The Central Administration of the Health System **Website:** <http://diretiva.min-saude.pt/>

E-mail: diretiva.pcn@acss.min-saude.pt

ROMANIA

National Health Insurance House **Website:** www.cnas-pnc.ro In Romanian:

<https://www.cnas-pnc.ro/>

In English: <https://www.cnas-pnc.ro/Phen> **E-mail:** pnc@casan.ro

SLOVAKIA

Healthcare Surveillance Authority **Website:** www.udzs-sk.sk In Slovakian:

<https://nkm.sk/>

In English: <https://nkm.sk/en/prava-a-narokv-poistenca/introduction/> **E-mail:** web@udzs-sk.sk

SLOVENIA

Health Insurance Institute of Slovenia (HNS)

Website:

In Slovenian: <http://www.nkt-z.si/wps/portal/nktz/home>

In English: http://www.nkt-z.si/wps/portal/nktz/home!/ut/p/zl/04_iUIDg4tKPAFJABiKBwtGPvkssv0xPLMnMz0vM0Y_Qi4wyizcz8HX08DQw9LDwNnMv8Axz9TclNXU0tDAwl_fSi8KvIDglT78q01ARAA31_r4!/

E-mail: kontakt@nkt-z.si

SPAIN

Ministerio de Sanidad, Consumo y Bienestar Social **Website:**

In Spanish: <https://www.msbs.gob.es/pnc/home.htm> In English: <https://www.msbs.gob.es/en/pnc/home.htm> **E-mail:** [oiac\(5\)msssi.es](mailto:oiac(5)msssi.es)

SWEDEN

For Swedish insured persons seeking healthcare in the EU:

Forsakringskassan

Website:

In Swedish: <https://www.forsakringskassan.se/>

In English: <https://www.forsakringskassan.se/english>

E-mail: kundcenter@forsakringskassan.se; huvudkontoret@forsakringskassan.se

For EU citizens intending to use Swedish healthcare:

Socialstyrelsen

Website:

In Swedish: www.socialstyrelsen.se In English: <https://www.socialstyrelsen.se/en/>

E-mail: socialstyrelsen@socialstyrelsen.se

EAEFTA States

ICELAND

Icelandic Health Insurance - International Department **Website:**

In Icelandic: <https://www.siukra.is/>

In English: <https://www.siukra.is/english> **E-mail:**

international@siukra.is

LIECHTENSTEIN

Amt für Gesundheit (AG)

Website: <https://www.llv.li/inhalt/117345/amtsstellen/patientenmobilitat-im-eu-ewr-raum> **E-mail:**

[patientenmobilitaet\(5\)llv.li](mailto:patientenmobilitaet(5)llv.li)

NORWAY

HELFO (The Norwegian Health Economics Administration)

Website:

In Norwegian: <https://www.helsenorge.no/behandling-i-utlandet/Nasjonalt-kontaktpunkt-for-helsehjelp/>

In English: <https://www.helsenorge.no/en/treatment-abroad/norwegian-national-contact-point-for-healthcare>

E-mail: servicesenteret@helfo.no